

IGROW MARKETPLACE | REFUND POLICY



Effective Date: March 5, 2012

REFUND POLICY

Before returning a product, please contact the iGrow Marketplace. All refunds require authorization by the iGrow Marketplace. You can contact us at (605) 688-6226 or forward your confirmation email with a reason for requesting a refund to sdsu.iGrowStore@sdsu.edu.

To receive a refund or credit, eligible products must be returned in resalable condition to the iGrow Marketplace within 60 days of purchase. The client is responsible for shipping/return charges. Invoices or credit cards will be credited after products are received and evaluated as resalable.

DVDs, CDs, electronic publications, online video purchases and sale items cannot be returned unless they are defective. Contact the iGrow Marketplace within 10 days of your purchase to discuss the replacement of a defective item.

Registration fees for workshops and online seminars are non-refundable unless the event is cancelled. If the event is cancelled, participants will receive a full refund.